

Solidarity funeral assistance



The Solidarity funeral assistance consists of two parts:

1. Members may make use of AVBOB, where the member is then eligible for a coffin and services within the group scheme (terms and conditions apply).
2. Should a member decide not to make use of AVBOB, then AVBOB will make a cash payment to the member according to a predetermined sliding scale:

Description	Amount
Main member	R5 500,00
Spouse (1)	R5 500,00
Child (14 – 21)	R5 500,00
Child (6 – 13)	R3 750,00
Child (1 – 5)	R3 750,00
Still-born baby	R2 000,00

Who qualifies for the funeral assistance?

All paid-up members of Solidarity in the following categories:

1. **Collective members:** Members in the service of an employer with whom Solidarity has a recognition agreement, or an employer who is collectively listed with Solidarity. Collective members qualify for the funeral assistance, irrespective of age.
2. **Individual members:** Members who joined before the age of fifty (50) and who work for an employer who is not collectively listed with Solidarity.



Who do not qualify for the funeral assistance?

1. Supportive members of Solidarity, i.e. members who joined after the age of fifty (50).
2. Members whose membership fees are in arrears.

Everything you must know:

- Solidarity members can contact AVBOB directly to take up the funeral assistance.
- Should you decide not to make use of AVBOB, you are entitled to a cash pay-out facilitated by AVBOB.
- The benefit is for the member him- or herself, his/her spouse, as well as two dependent children up to the age of 21.
- A dignified funeral is provided. AVBOB has a range of regular size as well as oversized coffins available that fall within the group scheme. All coffins are suitable for cremation.
- The funeral cover for a member's dependent children is the same as that of an adult and provides for a funeral of the same quality. The same applies to the coffins offered.
- The funeral will be performed by AVBOB in the same magisterial district where the death occurred. If AVBOB does not have a branch in the district where the death occurred, the nearest AVBOB branch must be contacted.
- After the death of the principal member, the spouse / nominated spouse may apply to remain a member.



What costs are covered?

- Removal of the deceased to the undertaker's premises (all hours).
- Storage and tending of the deceased; provision of undertaker services.
- Registration of the death.
- Provision of undertaker services and all local telephone calls by our undertaker.
- Provision of a coffin – a choice of coffins is available, and the family may also choose a coffin that does not fall within the group scheme.
- Should the family wish to upgrade to a coffin not within the group scheme, the additional amount will be for the family's account. Cremation services should the member prefer this to a burial; prices for Solidarity members are fixed as agreed with ICSA.
- Use of the chapel if available and during office hours.
- Engraving of the coffin name plate. Provision of up to 50 standard funeral leaflets. If more than 50 are required, the additional cost for the extra leaflets will be for the family's account.
- Administration costs.
- Use of a hearse, grass carpet and lowering device; free transport costs for the first 80 km from the AVBOB branch.

What costs are not covered by the Solidarity contract?

- In the case of a conventional burial, the municipal costs (purchase of site, digging and covering of the grave) are not covered.
- In the case of cremation, the cost of the cremation process, as well as doctor's fees and the cost of the urn for the ashes are not covered.
- Flowers on the grave / coffin spray and petals at the grave or cremation service.
- Funeral leaflets if more than 50 are required, plus VAT. Additional costs apply if colour and/or photos are to be included.
- The costs associated with hiring a church and fees for the minister, sexton and organist.
- Additional costs for a service on a Sunday or public holiday.
- Bus hire for funeral-goers; care hire for family members.
- Additional transport costs for distances exceeding 80 km.
- Fees for the removal and tending of the remains by another funeral undertaker.
- Removal of organs – if the deceased is an organ donor or in the case where the lungs need to be sent for analysis.
- Funerals outside of South Africa's borders are not covered.



What you should know if you consider cremation

1. In most areas, the cost of a cremation (which is not controlled by the undertaker as the crematorium is either owned by the municipality or privately owned) is much higher than the cost of a burial.
2. Additional doctor's fees may also be charged in the case of a cremation.

What procedures should be followed after a death? Please call your:

- general practitioner
- pastor or minister; and/or
- family members or friends for support.
- Make sure you are in possession of a computer-printed marriage certificate before the death of the deceased is registered with the Department of Home Affairs.
- Your nearest AVBOB branch must be contacted to collect the remains – clearly state that it is a Solidarity funeral.

What procedure is followed regarding the collection of the remains?

- AVBOB will transport the remains of the deceased to their nearest premises.
- There the remains will be tended and kept until the funeral or cremation takes place.